

TACS - Teleorigin Audit & Control System

ENGLISH VERSION



Elproma Elektronika Sp. z o.o. Szymanowskiego 13 05-092 Łomianki /Warsaw

Teleorigin Audit & Control System

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1 Glossary

Router – an RB-MTX class device for GSM and LAN.

Customer – a company using routers and having access to a dedicated VPN network.

User – a user with an appropriate level of authorizations who can connect to a desired customer's VPN and to network routers.

TACS – a VPN, router and user monitoring and control system designed to manage multiple customers.

Authorization level – a range of activities that a user with a given level of authorizations can carry out in the system.

Webpanel – an MTX router configuration panel.

Browser – a TACS WEB-class client.

2 Introduction

Teleorigin Audit & Control System (TACS) operates in a cloud computing environment. It is designed to control, monitor and manage a network of interconnected RBMTX routers. In addition, the system can also handle various VPNs dedicated to each customer.

3 Operation

TACS consists of a few elements:

- 1. Monitoring (audit) and control system;
- 2. VPNCloud OpenVPN-based dedicated networks;
- 3. RB-MTX3 routers with a suitable firmware version.

Key system elements are the routers and technicians using the routers. Downstream the routers, local networks and machines used by customers are connected.

After signing up with a local provider, the customer will receive first user (Manager level) login and password. This user can create other system user accounts, device groups, locations, etc. While creating the groups, unique authorization codes are generated that are necessary for automatic installation of a new system router.

4 Installing new routers

Once purchased, the new router should be registered in the system. To do this, you should read the "Authcode" assigned to the group in which you want to register the router. A location where the router will operate should also be created.

The first step before new router registration is to obtain from the "Manager" the authorization code of the group to which the router will be assigned. The code consists of 8 characters, digits, and upper-case letters. Next, select "Registration" from the router's "Webpanel" menu.



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TELE©RIGIN	RBMTX3 Router Config	guration	⊜ ELPROMA
UNIQUE TECHNOLOGY FOR TELEMETRY	Modem EG91, 1 SIM, firmw	vare: 181128	www.teleorigin.com
Device status Basic	TACS REGISTRATIO	DN	
Wan config Local network	TACS Registration Status	NOT REGISTERED	^
Local network Modem settings	IMEI/UID	862831030128867	
Connection control	Туре	RBMTX3	
Ports configuration TCP/IP forwarding	Model	EG91EFBR06A04M4G	
VLAN Static routes	TACS Server	https://tacs.teleorigin.com	
Dynamic DNS Access control	Group register code	RB56XTJK Enter 8 chars register code for the selected group (XXXXXXXX)	
Advanced OpenVPN IPsec	Optional data	Location: Shipping: Device name: PWR02	
IPsec authentication	Register on TAS Server	Register	
NTRIP Text messages actions			
E-mail actions SNMP			
Administration			
Registration			
Time Syslog User files			
Configuration			
Backup and restore			
Discard changes			
Save Settings			
			~
	<		>

Fig. 1: Router registration screen.

In the "Group register code" field, enter the obtained TACS authorization code; the remaining fields are not required, but filling them in will facilitate the registration process:

Location – a router's location code;

Shipping – a delivery/startup date;

Device name – a router's descriptive name.

Clicking the "Register" button will cause the device to send the data to the server and to register the device. The router will display the following screen:



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	RBMTX3 Router Config	uration	⊜ ELPROMA
UNIQUE TECHNOLOGY FOR TELEMETRY	Modem EG91, 1 SIM, firmw	are: 181128	www.teleorigin.com
Device status Basic	TACS REGISTRATION	DN	
Wan config	TACS Registration Status	DEVICE REGISTERED	^
Local network Modem settings	IMEI/UID	862831030128867	
Connection control	Туре	RBMTX3	
Ports configuration TCP/IP forwarding	Model	EG91EFBR06A04M4G	
VLAN	TACS Server	https://tacs.teleorigin.com	
Static routes Dynamic DNS Access control dvanced OpenVPN			

Fig. 2: Router registration status.

Following the registration process, the system will automatically generate VPN certificates. The router will automatically upload them via an encrypted https connection. Next, the router will initiate a VPNCloud connection and further communication will take place within a VPN.

The "Device Status" screen will show a VPNCLOUD interface with an IP assigned to the router. With this address, you can connect to the router within the VPN.

TELE©RIGIN	RBMTX3 Router Conf	figuration		⊖ ELPROMA
UNIQUE TECHNOLOGY FOR TELEMETRY	Modem EG91, 1 SIM, firm		www.teleorigin.com	
Device status Basic	Status			
Wan config	System	CPU load	0.11, 0.13, 0.08, 1/92, 2982	^
Local network		Up time	0d 0:41:55	
Modem settings		Memory (total/free)	253040 kB/193952 kB	
Connection control	Modem information	Model, firm. ver., IMEI	EG91 (EG91EFBR06A04M4G), IMEI: 862831030128867	
Ports configuration		PIN, Operator	READY, Operator: Orange Orange	
TCP/IP forwarding		Network Status	Registered (home network, LAC=E2EA, CID=2C32424)	
VLAN Static routes		Signal Strength (CSQ)	Excellent, -65 dBm (CSQ=24)	
Dynamic DNS		Packet Data Service	LTE	
Access control		GSM SIM selection	MASTER	
Advanced	GSM	IP/Mask	10.66.27.61/255.255.255.252	
OpenVPN	Connected	MAC Address	1E:8E:E5:A0:94:EC	
IPsec	Modem EG91, 1 SIM, firmware: 181128 US Status System CPU load 0.11, 0.13, 0.08, 1/92, 2982. Work Up time 0d 0.41:55 memory (total/free) 253040 kB/13952 kB Modem Information Model, firm. ver, IMEI EG91 (EG91EFBR06A04M4G), IMEI: \$628310 READY, Operator READY, Operator READY, Operator warding Modem Information Model, firm. ver, IMEI EG91 (EG91EFBR06A04M4G), IMEI: \$628310 ress Signal Strength (CSQ) Excellent, 65 dBm (CSQ-24) Departor packet Data Service LTE GSM SIM selection MASTER connected IP/Mask 10.66.27.61/255.255.255.255.0 MAC Address ages actions GSM IP/Mask 192.168.90.122/55.255.55.0 ions MIFI SSID AP4 (freq: 2.447 GH2) Link quality/Signal level 49/70/61 dBm AP4 (freq: 2.447 GH2) ions MIFI SSID AP4 (freq: 2.447 GH2) unk quality/Signal level AP2.168.90.126/255.255.255.0 MAC Address after server AP4 (freq: 2.447 GH2) Immodel AP MAC after server AP4 (fre	166.10 KB/85.99 KB (769/658)		
IPsec authentication	rk kings control varding arding ar	192.168.90.125/255.255.255.0		
NTRIP		MAC Address	36:07:11:44:44:1F	
Text messages actions		RX/TX bytes (packets)	467.75 KB/796.00 B (1444/12)	
E-mail actions	WiFi		AP4 (freg: 2.447 GHz)	
SNMP		Link quality/Signal level		
Administration				
Registration		IP/Mask	192.168.90.125/255.255.255.0	
Time				
Syslog User files				
Configuration	VPNCLOUD			
Backup and restore				
Discard changes		,		
Save Settings				
	<			>

Fig. 3: Registered-router status screen with a VPNCloud section.



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5 Using the TACS

1.1 Logging to the system

After typing <u>https://tacs.teleorigin.com</u> in the browser, the following login page will display.



Fig. 4: TACS initial screen.

Click the "Login" button to switch to the login screen.



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	C ELPROMA
SIGN IN	
jkk	
EORGOT THE PASSWORD2 LOGIN	

Fig. 5: System login screen.

Once you have entered the correct identifier and password and clicked the "Login" button, the system will display the startup page which will vary, depending on your authorizations. In the following sections, "Admin" authorization screens shown.

2 STATUS

First, the "Status" page showing router network status will display. This page may include device statistics in the form of "pie" graphs or locations with many devices in a specific location.



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2.1 Bar and pie graphs

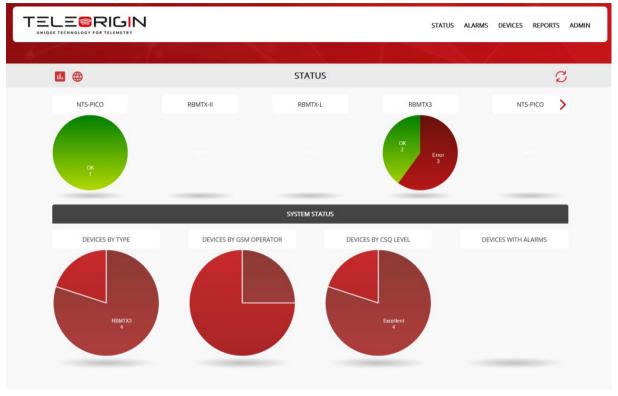


Fig. 6: System status page.

The page shows statistics of the devices registered in the system. The "STATUS" section shows the number of active and inactive devices within each type while the "SYSTEM STATUS" section provides a graphical representation of the statistics:

- 1. DEVICES BY TYPE a share of specific types as a total number of devices;
- 2. DEVICES BY GSM OPERATOR a total share of devices with a SIM of a given operator;
- 3. DEVICES BY CSQ LEVEL devices by received GSM signal;
- 4. DEVICES BY ALARMS devices by instances of alarms within the last 24 hours.

Clicking some of the pie graphs will generate a bar graph showing particular statistics in more detail.



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TACS | We are talking M2Mlanguage ...

	DEVICES B		ALARMS DEVICES REPORTS
4.0	4		
	STAT		C
3.5 NTS-PICO			RBMTX3
3.0			
2.5			OK 2 Error
2.0			
2.0			
1.5			
1.0 DEVICES B	DEVICES BY GSM OPERATOR	DEVICES BY CSQ LEVEL 1	DEVICES WITH ALARMS
0.5			
0	RBMTX3	NTS-PICO	



Clicking a selected bar will highlight the table of devices filtered with the use of an indicated parameter.

Clicking the icon will display locations with devices located on the map. The number inside the

location icon indicates the number of installed devices. Click the *u* icon to return to the graphs.



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2.2 Device location map

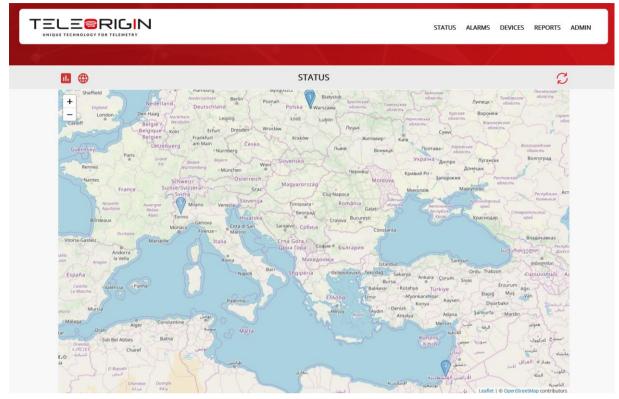


Fig. 8: Locations of routers on a map.

Clicking a router location on the map will display a list of devices for a given location.

TELE©RIGIN UNIQUE TECHNOLOGY FOR TELEMETRY STATUS ALARMS DEVICES REPORTS AL										
DEVICES										
				Item count:	2					
Device SN	Device name	Device type	Devices group	Location	Customer	GSM IP	RSSI	Network	VPN Heartbeat [‡]	
×		Ŧ	•	Motorola 🔫	· •]	•	Ŧ		
868136030361375	KRISA MTS	RBMTX3	MOTOROLA	Motorola	ELPROMA	Uptime: 78641	26	Plus Sent: 1368132 Rec: 1727497	2019-01-08 11:15:00	
862831030127992	JKK-test 92	RBMTX3	MOTOROLA	Motorola	ELPROMA			Sent: 25750 Rec: 57823	2018-12-06 09:25:17	

Fig. 9: A list of devices for a selected location.

3 ALARMS

This page shows a list of alarms generated by the devices. The alarms are classified into three levels:

- 1. Warning;
- 2. Error an error distorting device operation;



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3. Critical – an error preventing the correct operation of the device.

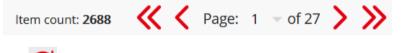
Clicking the name of the table header (e.g. "Location") will arrange the values of the column rows in the ascending order. Clicking the same header again will switch the sorting mode between descending and ascending order.

Under the header, there is a row that allows you to filter the rows displayed below. This row includes the following filtering elements:

- Fields allowing you to enter any text, e.g. under the "Device SN" heading. If the cell contains a text beginning with the entered string of characters the row in which it is located will be visible on the screen. The entered string of characters may include the * character, which replaces any string of characters in the place it occurs (e.g. a string of "% test" characters will cause to display the rows beginning with any text, followed by the rows with the "test" string and any string of characters (including empty strings) that follows it. The size of the letters is irrelevant the small and capital letters are treated in the same way;
- Fields allowing you to select a specific value, e.g. under the "Device type" heading. After selecting a non-empty value only the rows with an indicated value in this column will be visible on the screen. Selecting the first (empty) item from the list will prevent the table rows from being filtered by the values in this column.

To apply the values entered in the above fields to the table rows, click the \Im button. In this table, only the rows meeting all the conditions found in the filled elements will be displayed. The \times symbol is used to clear the contents of all filtering elements.

You can navigate between specific pages of the list using the navigation panel.



The *k* icon allows you to refresh the page, e.g. after changing the filtering parameters.

Alarms are sent by compatible devices and reflect important events that occur in the devices.

4 DEVICES

TACS

The "DEVICES" page displays a list of devices with their current parameters. This is one of the basic pages showing statuses of specific devices and their current status.



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					DEVICE	S					S
					Item count: 5						
	Device SN	Device name	Device type	Devices group	Location	Customer	GSM IP	RSSI	Network	VPN	Heartbeat [‡]
×			•	•	•	•		*	•		
	359785020745041	test device PICO JKK	NTS-PICO	GRUPPO1	DEMO MILAN	SARCITALIA	Uptime: 664445	25	Plus Sent: 3790374 Rec: 3931103	∂	2019-01-16 09:35:06
	862831030127380	MTX JKK2	RBMTX3	MOTOROLA	Elproma	ELPROMA	Uptime: 1787050	26	Plus Sent: 53269942 Rec: 56966341	ð	2019-01-16 09:35:02
	862831030128867	JKK125	RBMTX3	MOTOROLA	Power Station 02	ELPROMA	Uptime: 453367	23	Orange Orange Sent: 31185867 Rec: 27746361	ð	2019-01-16 09:35:01
	868136030361375	KRISA MTS	RBMTX3	MOTOROLA	Motorola	ELPROMA	Uptime: 78641	26	Plus Sent: 1368132 Rec: 1727497		2019-01-08 11:15:00
۰	862831030127992	JKK-test 92	RBMTX3	MOTOROLA	Motorola	ELPROMA			Sent: 25750 Rec: 57823		2018-12-06 09:25:17



The table includes the following columns:

- 1. Device SN a device serial number (equivalent to IMEI) used to identify a system device;
- 2. Device name a name of the device defined by the user creating it in the system;
- 3. Device Type a type of device;
- 4. Devices group a group to which a specific device is assigned;
- 5. Location a location in which a specific device is installed;
- 6. Customer a customer who owns the device;
- 7. GSM IP a GSM modem IP number and uptime;
- 8. RSSI a GSM signal level;
- 9. Network a GSM operator's name and a number of sent data;
- 10. VPN the padlock icon shows whether or not the device is operating in the VPN network;
- 11. Heartbeat a time of the last system device operation status call.

You can filter the table by some of the columns by entering specific values in the filter fields.

Clicking a table row will open the "SUMMARY" window showing a full view of the device operation.



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	Summary:862831030128867		STATUS	ALARMS DEVI	CES	×
1	+ colonia -		None e	events		
	ice Richalowice Wies Raszyn Rybie 579	SOF				
AT THE AND TRACES	Puchaly Jaworowa Janki Falenty Now Leaflet © OpenStree	sz Ui etMap contributors				
	GRUPPO1 DEMO MILAN SARCITALIA					
 IMEI: 862831030128867 Group main: MOTOROLA Customer: ELPROMA Operator: Orange Or IP: RRSI: 23 	Inge • VPN status: Off MOTOROLA Power Station 02 ELPROMA					
• Type: RBMTX3 • TX: 31238082 • RX: 27799345						
GSM	Data transfer [KB]					
30	70000					
	60000	_				
20	50000					
	40000					
10	30000	1.1				
	20000	1				
	20000	unta lui				

Fig. 11: Device summary screen.

This screen shows a picture of a device type, a map location, a short list of last week alarms/events, data relating to the device and its status, graphs presenting the history of GSM signal level and forwarded data.

5 Administration

Further on, descriptions of options available to the user with administrative rights are presented. Specific menu options are accessible after clicking the "ADMIN" link shown in the figure below.



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								STATUS	ALARMS	DEVICES	ADMIN
-			A^{-}								Groups
					DEVICE	5					ocations S
_					ltem count: 4						Users
•	Device SN	Device name	Device type	Devices group	Location	Customer	GSM IP	RSSI	r	Cu	stomers ^{sat ₹}

Fig. 12, Administration menu.

1.1 ADMIN - DEVICES

+				ADMIN: DEV	/ICES					R
				Item count: 4						
•	Device SN [≢]	Device name	Device type	Location	Devices group	Customer	IP addresses	Setup	VPN	Active
×			Ŧ	Ŧ	•	•				Y 💌
	ALC: NO. 10, NO. 171	10031-0075	RBMTX3	Manada			10.1001.00	۵		Ū
	N	-	RBMTX3	From Taxon 10			and 10,000,000 and 10,000,00 and 10,000,00 at 10,000,00	۵		Ŵ
	BORD (2011) (1986)	(11 mar 11	RBMTX3	1000				\$		Ŵ
		1011(002)	RBMTX3	Sprarae.			and 46,010,000,000 gentled (10,000,000	٠		Ŵ



This page shows a list of devices available in the system.

The table includes the following columns:

- 1. Device SN a device serial number (equivalent to IMEI) used to identify a system device;
- 2. Device name a name of the device defined by the user creating it in the system;
- 3. Device Type a type of device;
- 4. Location a location in which a specific device is installed;
- 5. Devices group a group to which a specific device is assigned;
- 6. Customer a customer who owns the device;
- 7. IP address IP numbers assigned to the device if the first number in the list is displayed in italics, it means that admin set the address permanently;
- 8. Setup clicking starts the setup of the selected router, hovering over this item with the cursor will display the VPNColud IP address;
- 9. VPN the padlock icon shows whether or not the device is operating in the VPN network;
- 10. Wastebasket clicking this icon will remove a device displayed in the row.

You can filter the table by some of the columns by entering specific values in the filter fields.

Clicking a table row will open the device edit window filled with its data. The same edit window (with empty fields) is displayed after clicking the + icon, allowing you to add a new device.



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		ADIVIIN.	DEVICES		
		Edit: 86283	31030128867		×
		item co	unt: 4		
Device name		Device para	ameters (530)		
Device SN	Auth	Туре	Location	Group code	
March 1997	-		inter v	-	
Shipping date	Install date	Active Curre	nt firmware version	New firmware versio	n _{192,168,0,23}
		Yes 🕶			
Name		Power Station	IP Address		
100125					
Comments					
JKR-test 92					
MTX JKK2					
NT N JANZ					
			_		
				CANCEL	SAVE

Fig. 14: Device parameter edit screen.

The following fields are available for editing:

- 1. Device SN a device serial number;
- 2. Auth a device web-panel password;
- 3. Type a type of device;
- 4. Location a location in which a specific device is installed;
- 5. Group code a group to which a specific device is assigned;
- 6. Shipping date a date of shipping to the customer;
- 7. Install date an installation date;
- 8. Active shows whether or not the device is active;
- 9. Current firmware version a current version of firmware obtained from the device;
- 10. New firmware version a new, target version of firmware for automatic updates;
- 11. Name a device name used by technicians for distinguishing purposes;
- 12. IP Address when a device fails to automatically send the data;
- 13. Comments administrator's comments.

Clicking the "CANCEL" button will close the device edit/add window without saving the entered information. Clicking "SAVE" will save the entered data.



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5.1 ADMIN - GROUPS

				ADMIN: GRO	UPS					K
_					Item count: 11					
	ID	Group code	Customer	Parent group code	Group name	Auth code	Sub-Groups count	Devices count	Users count	
	×		-	×						
1	00012	10.2107	1,750,544	ELP-WORLD	Failt and	1004000	0	2	0	
1	00011	course .	1,71214	ELP-WORLD	benngroup	11000	0	0	0	ť
1	8000	-	Dec.	CUSTOMERS	E-spectrum.	1010104	0	1	2	
1	00007	0.0704896	1007164	ELP-WORLD	Photo Lauren	120075	1	0	6	
1	00005	107070-0	sectors	ELP-WORLD	Name and Address of Street	120102	0	4	4	
1	00004	175-9455	1000	ELP-WORLD	etcha frederen	100104	0	0	0	ť
1	00003	and the second	-	ELP-WORLD	Rosev (MTS	paren	0	0	0	ť
1	00002	-	0.075	ELP-WORLD	Ream-1000	405475	0	0	0	ť
1	00001	10010-0	1,750.000	ELP-WORLD	factors (BMT)	100010	0	0	0	ť
1	00000	6.0408-0.0	1.000		Episone Rent	1.754	8	0	7	

Fig. 15: A list of groups.

This page displays a list of groups accessible in the system. The groups are intended to organize devices and users in a tree structure. It is a useful method for users to handle and to display only those devices that exist in the user's group and itemized in the tree structure.

The table includes the following columns:

- 1. Group code (up to 8 characters);
- 2. Customer a customer who owns the group;
- 3. Parent group code;
- 4. Group name a descriptive name of a group;
- 5. Auth code an authorization code for registered devices;
- 6. Sub-Groups count a number of subgroups;
- 7. Devices count a number of devices in a group;
- 8. Users count a number of users in a group;
- 9. Delete an icon allowing you to delete a group (only when it is empty).

On the left side of the table, a graphical representation of group hierarchy is shown. When clicked, the squares marked with "+" will open lower levels, while those marked with "-" will roll up. Next, to the nodes, information about the number of devices and users assigned to the indicated group is shown.

You can filter the table by some columns by entering appropriate values in the filter fields.

Clicking a table row will open the group edit window filled with its data. The same edit window (with empty fields) is displayed after clicking the + icon, allowing you to add a new group.



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DB RBMTX-U	TEXOM	ELPAN item edit: 1	00004 _{outers} UMTS	јкив75тв 🗙
Parent group code:	Customer:	ELP-WORLD	Routers RB800	AXT54Y76
Group code	Group name	ELP-WORLD		
19 #NEW	ELPROMA		#NEW CANCE	L SAVE

Fig. 16: Device/user groups edit screen.

The following fields are available for editing:

- 1. Parent group code;
- 2. Customer a customer who owns the group;
- 3. Group code (up to 8 characters);
- 4. Group name a descriptive name of group.

Clicking the "CANCEL" button will close the group edit/add window without saving the entered information. Clicking "SAVE" will save the entered data.

5.2 ADMIN - LOCATIONS

This page shows a list of locations (where devices are installed) accessible in the system.

	Item count: 11											
	ID [‡]	Name	Code	Туре	Customer	Latitude	Longitude					
×					v v							
1	21	1000		from Spins	1000	5	· 1 💼					
11	20	1000-00.00	10.00	10.00	10007010	4!	9 聞					
10	19	Trapente .		10.00	1000	5	2 10 聞					
	18	No. of Concession, Name	-	10.00		3.	3 k6 💼					
	17	form.		10.00	10000	5:	2 i9 聞					
11	16	Inclusion II.		Sectors.	1.000	4	n 聞					
	15	Inclusion III	-	Service -	10000	5:	1 13 前					
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	13	Non-Inno-11	-	from later	1.000	5:	2 16 💼					
iii.	12	and the second se	-		-	51	- m					



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The table includes the following columns:

- 1. Name a descriptive name of location;
- 2. Code a location code;
- 3. Type a location type;
- 4. Customer a customer who owns the location;
- 5. Latitude a latitude of a location;
- 6. Longitude a longitude of location;
- 7. Delete an icon allowing the user to delete a location.

You can filter the table by some columns by entering appropriate values in the filter fields.

Clicking a table row will open the location edit window filled with its data. The same edit window (with empty fields) is displayed after clicking the + icon, allowing you to add a new location.

		Edit: undefined		×
Name*	Code	Type:	Customer:	
Latitude	Longitude		ELPROMA	Ŧ
Comments				
* - required data				
			CANCEL	SAVE

The following fields are available for editing:

- 1. Name a descriptive name of location;
- 2. Code a code of location;
- 3. Type a type of location;
- 4. Customer a customer who owns the location;
- 5. Latitude a latitude of the location;

Fig. 17: Defining a new location for devices.



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- 6. Longitude a longitude of the location;
- 7. Comments administrator's comments / additional information about the location.

Clicking the "CANCEL" button will close the location edit/add window without saving the entered information. Clicking "SAVE" will save the entered data.

5.3 ADMIN - USERS

This pages shows a list of system users.

	Item count: 16									
ID	Login ‡	Customer	Group code	Privileges	Name	E-mail/Phone	Reports	VPN		
×		*	*	*						
16	100	1.000		Technician	ter term	and the state of the	Don`t email report Send service SMS: No	ð	Ŵ	
14	-	100700		Admin	Laurina		Don`t email report Send service SMS: No	ð	Ŵ	
6		1.000		Admin	for the second		Don't email report Send service SMS: No	ð	Ŵ	
10			-	Manager	É.		Don [°] t email report Send service SMS: No	ð	Ŵ	
1	-	1.000	101000 C	Root	Jens, Streeter	and the	Don [®] t email report Send service SMS: No	ð	Ŵ	
15		10000	-	Admin	Jacob Constants	and the same of	Don't email report Send service SMS: No	ð	Ŵ	
22	-	-		Technician	E COLORADO		Don`t email report Send service SMS: No	ð	Ŵ	

Fig. 18: A list of system users.

The table includes the following columns:

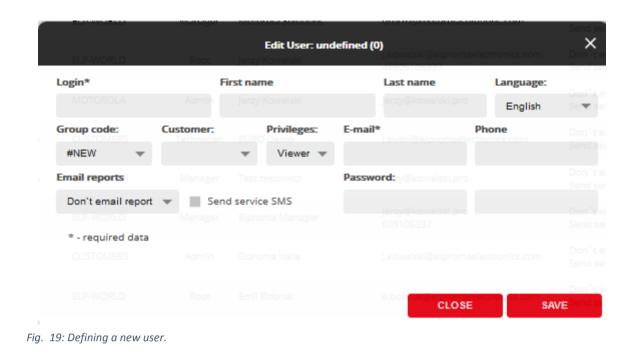
- 1. Login a user login (username);
- 2. Customer a customer to whom the user belongs;
- 3. Group code a group to which the user belongs;
- 4. Privileges user's authorizations;
- 5. Name user's first name and last name;
- 6. E-mail/Phone user's email and phone (if provided);
- 7. Reports report notification settings;
- 8. VPN an icon visible only if the user has configured VPN access settings;
- 9. Delete an icon allowing you to delete a user.

You can filter the table by some columns by entering appropriate values in the filter fields.

Clicking a table row will open the user edit window filled with its data. The same edit window (with empty fields) is displayed after clicking the + icon, allowing you to add a new user.



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The following fields are available for editing:

- 1. Login a username;
- 2. First name a user's first name;
- 3. Last name a user's last name;
- 4. Language a language in which the service page is displayed;
- 5. Group code a code of the group to which the user belongs;
- 6. Customer a customer to which the user is assigned;
- 7. Privileges user authorizations (Viewer, Technician, Manager, Admin);
- 8. E-mail a user's email address;
- 9. Phone a user's contact telephone number;
- 10. Email reports states whether or not e-mail messages with reports should be sent to the user;
- 11. Send service SMS states whether or not SMSs with notifications should be sent to the user;
- 12. Password a user password (the second field for verification purposes) min. 8 characters.

Clicking the "CANCEL" button will close the location edit/add window without saving the entered information. Clicking "SAVE" will save the entered data.



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5.4 ADMIN – CUSTOMERS

This pages shows a list of system customers.

+		ADMIN: CUSTOMERS								
	Item count: 7									
	ID [‡]	Name	Code	Country	City	Address	VAT number	VPN		
×										
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н	4	hadden.	1000		lana -	Nageli	Page 100	0	Ŵ	

Fig. 20: A list of customers.

The table includes the following columns:

- 1. Name a customer's full name;
- 2. Code a customer's code (short name);
- 3. Country a customer's country of origin;
- 4. City a town of customer's headquarters;
- 5. Address a customer's headquarters address;
- 6. VAT number a customer's tax ID number;
- 7. VPN a customer's VPN network status: 0 none, 1 under configuration, 2 configured;
- 8. Delete an icon allowing you to delete a customer.

You can filter the table by some columns by entering appropriate values in the filter fields.

Clicking a table row will open the customer edit window filled with its data. The same edit window (with empty fields) is displayed after clicking the + icon, allowing you to add a new customer.



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ELPROMA	PL	tomian Edit:	undefined _{symanowskiego} (13	×
Name* _{TEXOM}			Code* Via Rouge 23	VAT number	
Country City		Postal code	Address © Chalee 23		
* - required data					
VPN: 💼					
			c	ANCEL	AVE

Fig. 21: A new customer definition form.

The following fields are available for editing:

- 1. Name a customer's full name;
- 2. Code a customer's code (short name);
- 3. VAT number a customers' tax ID number;
- 4. Country a customer's country of origin;
- 5. City a town of customer's headquarters
- 6. Postal code a postal code of customer's headquarters;
- 7. Address a detailed address (street name, number, etc.).

Depending on whether the customer already has a configured VPN access, the section below will include:

- icon (if a VPN is not created). Clicking the icon will send a request to create a VPN network for the customer. The time of waiting is approx. 5 -10 min. At the same time, certificates for the user and registered devices will be created.
- A VPN IP address and a number of the remaining customer credits (if a VPN has already been created).

Clicking the "CANCEL" button will close the location edit/add window without saving the entered information. Clicking "SAVE" will save the entered data.



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THANK YOU